

Hong Kong Personal Information Collection Statement

Summary of Changes (August 2026)

We have updated our Hong Kong Personal Information Collection Statement ("PICS"). The key changes are summarised below. These updates are intended to provide greater transparency regarding how personal data may be used and shared.

Use of Personal Data

We have clarified that personal data may be used for:

- Surveys, market research, profiling and analysis to better understand customer preferences and market trends and to support the development of financial products and services.
- Managing the safety and security of our premises and services, including CCTV surveillance, security clearances, incident management, and the organisation of events, seminars and training programmes.

Sharing of Personal Data

We have updated the categories of organisations with whom personal data may be shared, including:

- Customer and data subject support service providers.
- Third-party service providers chosen by customers in connection with applications for the Bank's products and services.
- Referrers who have introduced customers to the Bank.

Personal Data of Other Individuals

We have clarified that where personal data relating to another individual is provided to the Bank, the individual should be informed about how the Bank may use their personal data and be provided with a copy of the PICS.

Definition of "Bank Group"

We have updated the definition of "Bank Group" to provide greater clarity regarding the entities that form part of the Bank Group.

No changes have been made to your rights under the Hong Kong Personal Data (Privacy) Ordinance.